

Village of Palmyra – DPW

Frequently Asked Questions

Q: Where can I get rid of my branches and grass clippings?

A: The DPW does curbside collection of brush & there is a Village yard waste drop off site for leaves, grass clippings and garden waste. Find the notices on the DPW page for more information.

Q: There is a street light that I noticed is not on at night or on all day, who do I let know about it?

A: WE Energies takes care of all of the traditional wood pole street lights in the Village. To report an issue with one of them, the following link will take you to their reporting page (hold Ctrl & click) http://www.weenergies.com/outages_safety/reporting/index.htm Street lights on the decorative wrought iron looking poles in the downtown area are maintained by the DPW. Call 495-4106 to report an issue with those.

Q: The snowplow tore up my grass by the road during the winter, do I have to fix it?

A: The DPW will go through the Village after the plowing season is over and correct any issues that were caused by plowing. If you have a particular way or feel that we are not out soon enough, residents may also lend a hand in repairs.

Q: Is there someone I can talk to about a property that seems like no one is maintaining anymore?

A: If your concern is about grass and weeds or snow removal, you can contact the DPW or the Village Hall and a notice will be sent to the owner. If your concern is about the physical building(s), the Building Inspector should to be contacted.

Q: Why do I have to cut the grass by the road if it is public property?

A: Village ordinance requires that property owners maintain the grass and remove snow from sidewalk if there is any abutting their residence.

Q: I am going to be working on my property and will be working in or altering the road right of way, is there anything special that I need to do?

A: The most important thing to do is call Diggers Hotline. They will notify all companies that have utilities in the area you are going to be working so that they can locate them. The next thing is to contact the DPW for a Right of Way Permit (there is no fee), we will be able to coordinate our recommendations and requirements with you to make your project as easy as possible. The Right of Way Permit is available on the DPW page.

Q: Where can I find out about construction projects that are going to be going on this year?

A: We will post projects that each section of the DPW manages as they are released. Check the DPW and Utility pages for updates.